

ILLINOIS COMMERCE COMMISSION

December 6, 2004

United Transportation Union – Illinois Legislative Board, Petitioner.

Vs.

T04-0082

Canadian Pacific Railroad, Respondent

Complaint as to failure to provide adequate and convenient shelter facility at West Yard in Bensenville, Illinois.

Mr. Timothy C. Lapp Hiskes, Dillner, O'Donnell, Marovich & Lapp, Ltd. 16231 Wausau Avenue South Holland, IL 60473

Dear Mr. Lapp:

Receipt is acknowledged of the original and five (5) copies of the Complaint filed December 6, 2004 in the above matter.

All future correspondence/pleadings should be filed with an original and two (2) copies and addressed to: Mr. Dave Lazarides, Acting Director of Processing, Illinois Commerce Commission, 527 E. Capitol Avenue, Springfield, IL 62701 or you may file the original electronically through E-Docket if you have an account. To apply for an account, please log on to www.icc.state.il.us and apply for an E-docket account.

A copy of the Complaint is being served on the Respondent.

Processing and Information Section

kl cc:

Mr. Victor A. Modeer, IDOT

Ms. Teresa Shaw, Canadian Pacific

CT Corporation System, Canadian Pacific

Mr. Joseph Szabo, UTU

Mr. Steven Matrisch, ICC

Ms. Diana Collins, ICC



FORMAL COMPLAINT

DECEIVED

DEC 6 2004

Illinois Commerce Commission 527 E. Capitol Avenue Springfield, IL 62701

Illinois Commerce Commission
RAIL SAFETY SECTION

Regarding a complaint	For Commission use only.
by United Transportation Union - Illinois Legislative Board Case_ (Person making the complaint)	
	File
against Canadian Pacific Railroad (Utility name)	
as to failure to provide adequate and convenient shelter facility at West Yard (Reason for complaint)	
in Bensenville, Illinois.	
TO THE ILLINOIS COMMERCE COMMISSION, SPRING	FIELD, ILLINOIS:
My mailing address is 8 S. Michigan Avenue, Suite 2006, Chicago,	, Illinois 60603.
The service address that I am complaining about is Canadian Pacififacilities at Bensenville, Illinois.	c's Railroad Yard employees
My home telephone number is	
Between 8:30 A.M. and 5:00 P.M., weekdays, I can be reached at	
Canadian Pacific Railroad (respondent) is a public utility and is sub (Full name of utility company)	ject to the provisions of the
Illinois Public Utilities Act.	
In the space below, list the specific section of the law, Commission you think are involved with your complaint.	rule(s), or utility tariffs which
1545.110. 1545.120. 1545.200 and 1545.210.	

DOCKETED

Have you contacted the Consumer Affairs Division of the		
Illinois Commerce Commission about this complaint?	Yes	No
Has your complaint filed with that office been closed?	Yes	No
Please state your complaint briefly. Number each of the paragraphs, time period and dollar amounts involved with your complaint. Use a needed.		
See attached		
Please clearly state what you want the Commission to do in this case	2 .	
See attached Complaint and Prayer for Relief therein		
********************	*****	*****
Date: 12/2/04 (Month, day and year) Complainant's signature If you will be represented by an attorney, please give the attorney's a number.	name, address a	and telephone
Timothy C. Lapp Hiskes, Dillner, O'Donnell, Marovich & Lapp, Ltd. 16231 Wausau Avenue South Holland, IL 60473 (708) 333-1234		
You need to file the original and three copies of this form with the C the Commission with one copy for each utility complained about (re	ferred to as res	pondents).

,

VERIFICATION

A notary public must watch you fill out this	part of the form.
	irst being duly sworn, say that I have read the above
petition and know what it says. The contents	s of this petition are true to the best of my knowledge (Signature)
Subscribed and sworn/affirmed to before me	this and day of December, 2004
OFFICIAL SEAL TIMOTHY-LAPP NOTARY PUBLIC - STATE OF ILLINOIS MY COMMISSION EXPIRES: 09-12-06	Notary Public, Illinois

NOTE:

Failure to answer all of the questions on this form may result in this form being returned to you without processing. If you have questions, please call the counselor in the Consumer Affairs Division that handled your informal complaint.

IN THE ILLINOIS COMMERCE COMMISSION 527 E. Capitol Avenue Springfield, IL 62701

UNITED TRANSPORTATION UNION -)		
ILLINOIS LEGISLATIVE BOARD)		
)		
against)	Case	
)	File	
CANADIAN PACIFIC RAILWAY)		

NOW COMES the UNITED TRANSPORTATION UNION - ILLINOIS LEGISLATIVE BOARD ("UTU"), by and through its attorneys, HISKES, DILLNER, O'DONNELL, MAROVICH & LAPP, LTD., and for its Complaint against CANADIAN PACIFIC RAILWAY ("CP") states as follows:

This Complaint pertains to the <u>West Yard</u> at CP's rail switching yard at Bensenville,
 Illinois.

BACKGROUND

- 2. Up until approximately seven (7) years ago, CP provided a shelter building for engineers and switchmen in the West Yard. This shelter was a full service building which included: locker room, restroom, shower, lunchroom and office equipment.
- 3. Approximately seven (7) years ago, the CP demolished the full service building and brought a trailer into the West Yard to serve as a shelter facility. The trailer contained male and female restrooms and a lunchroom/break room for the engineers and switchmen.
- 4. When the full service building was demolished, the CP required all the engineers and switchmen to utilize the locker room and showers at the General Yard Office. The General Yard Office is not located in the West Yard where the work is performed and is more than one (1) mile by rail, approximately 1.5 miles by internal roadway or two (2) miles by municipal roadway from the West Yard.

- 5. On or about March 9, 2004, the UTU lodged an informal complaint with the Illinois Commerce Commission ("ICC") due to the conditions, among other things, of the shelter in the West Yard (See Exhibit "A" attached hereto).
- 6. On or about April 19, 2004, the ICC conducted an inspection of the West Yard facility, as well as three (3) other facilities at CP's Bensenville location. A written inspection report was prepared by the ICC and sent to CP. The ICC inspection report noted several violations which existed at the West Yard shelter. (See Exhibit "B" attached hereto).
- 7. On or about June 9, 2004, the ICC sent a follow-up letter to its inspection report of April 19, 2004, requesting information from the CP as to steps it was or had taken to remedy the violations noted previously. (See Exhibit "C" attached hereto).
- 8. On or about August 2, 2004, apparently in response to the ICC's inspection and request for remedial action, CP removed the trailer from the West Yard which had at least afforded the engineers and switchmen working in the West Yard with a restroom and lunch room/break area for their safety, comfort and convenience. (See Exhibit "D" attached hereto).
- 9. Since August 2, 2004, the engineers and switchmen who work in the West Yard have been without a shelter facility of any kind in the West Yard.

COMPLAINT

- 10. That at the West Yard of the CP Bensenville rail yard, the following violations of ICC regulations exist:
 - 1. That in violation of 1545.110(c)(1), the CP has failed to provide engineers and switchmen who work in the West yard with adequate toilet facilities (male and female) which are conveniently located for the employees' use.
 - 2. That in violation of 1545.120, the CP has failed to provide engineers and switchmen who work in the West Yard with adequate washing facilities which are conveniently located for the employees' use.

That pursuant to 1545.200, where shelter is requested by employees, shelter shall be 11. provided by the railroad if that shelter is deemed necessary by the ICC.

12. That by this Complaint, if the CP desires to argue that it has not been already, the UTU, on behalf of its CP employees, requests that a shelter facility be provided for the West Yard employees. That further, said shelter facility should, at a minimum, contain adequate restrooms, a lunch room/break area and sufficient lockers for use by engineers and switchmen working in the West Yard.

WHEREFORE, the UTU, on behalf of its union members employed by the CP, respectfully requests that this Court grant all relief within the power and authority of the ICC, including an order directing the CP to provide a shelter facility for the West Yard employees. Further, that the CP be directed to provide the ICC with plans for said shelter facility for review and approval by the ICC prior to construction of said shelter facility and for such other and further relief as this Court deems fair and reasonable.

Respectfully submitted,

Timothy C. I

Attorney for United Transportation Union -

Illinois Legislative Board

Timothy C. Lapp HISKES, DILLNER, O'DONNELL, MAROVICH & LAPP, LTD. 16231 Wausau Avenue South Holland, IL 60473 (708) 333-1234 Atty. No. 80407

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JOSEPH C. SZABO State Legislative Director

J.H. BURNER

Assistant Legislative Director

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1290	J.D. O'Brien	
1299	W.A. Booth	
1358	D.W. Petet	
1402	W.R. Melican	
1421	J.C. Pastore	
1423	E.A. Walck	
1433	J.R. McNiff	
1494	M.D. Mount	
1525	W.P. Beyer	
1534	R.F. Sullivan	
1538	D.G. Martz	
1597	J. Strejc	
1883	D.L. Kortum	
1895	R.J. Ross	
1929	K. Guetterman	
1973	T.H. Rodgers	

united transportation union

Illinois Legislative Board

8 S. Michigan Avenue Suite 2006

Chicago, Illinois 60603

Phone: (312) 236-5353

March 9, 2004

Mr. Michael Stead **Illinois Commerce Commission** 527 East Capital Avenue Springfield, IL 62701

Dear Sir:

Enclosed please find a letter of complaint, and corresponding photographs, regarding alleged non-complying facilities at the Canadian Pacific Railway Bensenville yard.

I request that you schedule a joint inspection between representatives of your office, my office and CP management to document and discuss conditions.

Please advise when a mutually acceptable date can be arranged.

Sincerely,

Joseph C. Szabo State Director

Enclosures

cc:

L. Grzybek, UTU, LR #1433

D. Loresch, UTU, Sec. #1433

EXHIBIT

STATE OF ILLINOIS



APR 28 2004

ILLINOIS COMMERCE COMMISSION TRANSPORTATION DIVISION / RAIL SAFETY SECTION

Michael E. Stead

Rall Safety Program Administrator

April 22, 2004

Mrs. Debble Bacthazar Manager Facilities Canadian Pacific Rallway 501 Marquette Avenue Minneapolis, MN 55402

Dear Mrs. Bacthazar:

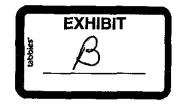
This letter is a summary of findings from the follow-up inspection of shelter facilities for rail employees at the Canadian Pacific Railroad (CP) Bensenville rail-switching yard 1, located in Bensenville, Cook County, Illinols. Bob Wagoner, Operating Practices Inspector, representing this office conducted the follow-up inspection on April 19, 2004. John O'Brien, United Transportation Union (UTU), Lester Grzybek, UTU, and James Emkow, CP Rail Yard Manager- Bensenville Fleld Operations also participated in the inspection.

Inspections were conducted of the West Yard, East End Welfare, C, and Intermodal Strip Trailers. Results of the inspections indicate that existing conditions in the East End Welfare, West Yard, and Intermodal Strip Trailers in Bensenville Yard do not meet the minimum requirements of 92 Illinois Administrative Code (IAC) Part 1545. No exceptions were taken of existing conditions in the C Trailer. Mr. Wagoner provided Mr. Emkow, in his capacity as representative of the railroad, a copy of the rule. Exceptions taken during inspection of the West Yard Trailer include:

- > Ventilation fans in the ladies restroom were not working at the time of the inspection.
- > The soap disposer in the ladies restroom was lying on the floor.
- > The urinal in the men's restroom was not working.
- > The ventilation fan in the men's restroom was not working at the time of the inspection,
- > A storage closet in the men's restroom is missing a door; the door needs to be reinstalled.
- > The lunchroom area did not have any ventilation for employees.
- > No covers for trash receptacles in the lunchroom area.
- > The floor in the lunchroom area was very dirty, with several tiles missing and dirt piled along the base of the walls. In addition, screens on the windows need to be repaired.
- > Water in the holding tanks should be tested by the Health Department, to assure it is for the employees to use.

Exceptions taken during inspection of the East End Welfare Trailer include:

- The lockers do not meet the 92 IAC 1545 standards.
- All toilets were in working order in the facility, but men and women share one restroom; the restroom door had a locking device from the inside of the restroom.
- > The shower does not work, and needs to be cleaned and disinfected.
- > No ventilation in the restroom.
- > No covers for trash receptacles in the lunchroom area.
- > No ventilation in the lunchroom area.
- > A door on a storage closet near the lunchroom needs to be repaired, and must be kept closed while employees are eating lunch in this area.
- Screens must be added to all windows of the building.
- The building needs to be cleaned daily with the number of employees using the building 24 hours a day seven days week



U.T.U.

Mrs. Debbie Bacthazar April 22, 2004 Page Two

Findings from the inspection of the restroom and lunchroom area in the Intermodal Strip Trailer are as follows:

- No ventilation in the restroom or lunchroom.
- > No covers for trash receptacles in the lunchroom.
- Screens must be added to all windows of the building.
- > Floors must be cleaned.

Findings from the inspection of the locker room and restroom area, located in the main office building where employees report for duty, area s follows:

- > Floors need to be cleaned.
- No ventilation in the restroom.
- "Auto Flush" urinals operating properly.
- No toilet paper available for the employees.
- > The showers need to be cleaned and disinfected.
- > Standing water on the floor in front of the hand-washing stand.

The railroad is required to take steps to bring the excepted areas of the facility into compliance with 92 IAC 1545. It is our understanding that CP has a cleaning service working six days a week. CP should reevaluate the cleaning service, as the employee facilities are not as clean as required (92 IAC 1545.20 requires rail carriers to provide and maintain sanitary shelters for employees).

Please arrange for your company to make repairs/improvements to address the existing conditions noted by the inspection of the locker rooms, restroom, and crew lunchroom areas of the Bensenville Yard switching crew facility. Provide this office with a written schedule of those repairs/improvements within the next 30 days. Please refer to requirements outlined in 92 IAC Part 1545, and include local union representatives when planning the necessary repairs/improvements.

This concludes our summary of the April 19th inspection. Mr. Wagoner will schedule a follow-up inspection of the Bensenville switching crew facility late August 2004. If you have any questions, please contact Bob Wagoner, Operating Practices Inspector, at (309) 462-5556.

[1Note: It is our understanding CP Rail has plans to replace the East End Welfare, C and Intermodal Strip Trailers with a new building. Until that improvement project is complete, CP Rail is required to take steps to bring the excepted areas of the facility into compliance with 92 IAC 1545.]

Very truly yours,

Michael E. Stead,

Rail Safety Program Administrator

Enclosure

CC:

Joe Szabo, UTU John O'Brien, UTU Lester Grzybek, UTU Jim Emkow, CP Greg Simmons, CP

RW

STATE OF ILLINOIS



ILLINOIS COMMERCE COMMISSION TRANSPORTATION DIVISION / RAIL SAFETY SECTION

Michael E. Stead Administrator Rail Safety Program

June 9, 2004

Mrs. Debbie Bacthazar Manager Facilities Canadian Pacific Railway 501 Marquette Avenue Minneapolis, MN 55402

Dear Mrs. Bacthazar:

This letter is in follow-up to a previous letter I sent you, dated April 22, 2004, with which I outlined a summary of findings from the inspection of shelter facilities for rail employees at the Canadian Pacific Railroad (CP) Bensenville rail-switching yard, located in Bensenville, Cook County, Illinois. Bob Wagoner, Operating Practices Inspector, representing this office conducted the inspection on April 19, 2004. John O'Brien, United Transportation Union (UTU), Lester Grzybek, UTU, and James Emkow, CP Rail Yard Manager- Bensenville Field Operations also participated in the inspection.

With my April 22nd letter I requested that you arrange for your company to make repairs/improvements to address the existing conditions noted by the inspection of the locker rooms, restroom, and crew lunchroom areas of the Bensenville Yard switching crew facility. I also requested that you provide this office with a written schedule of those repairs/improvements within 30 days. To date, we have not received any indication that Canadian Pacific Railway is making repairs/improvements to address the existing conditions at the Bensenville Yard switching crew facility, nor have I received a copy of those planned repairs and improvements.

The railroad is required to take steps to bring the excepted areas of the facility into compliance with 92 IAC 1545. Please arrange to have a written schedule of the railroad's plans to make repairs/improvements to the Bensenville Yard switching crew facility forwarded to office within the next 14 business days. Failure to do so could result in initiation of formal complaint proceedings by this office.

Thank you for your prompt attention to this matter. If you have any questions, please contact Bob Wagoner, Operating Practices Inspector, at (309) 462-5556.

Very truly yours,

Michael E. Stead,

Rail Safety Program Administrator

cc: Joe Szabo, UTU
John O'Brien, UTU
Lester Grzybek, UTU

Jim Emkow, CP Greg Simmons, CP EXHIBIT ...

527 East Capitol Avenue, Springfield, Illinois 62701

T-400 P.02/02 F-280

JUL-30-04 13:22 FROM-ALLMETAL INC

MUY 2004- 869



OFFICE OF THE MANAGER OPERATIONS - YARD

Bensenville, IL

MOY - Notice No. 869

JULY 28, 2004

Current MOY in Effect 869

To:

All Concerned

Subject: Discontinuance of West Yard Trailers

Effective Monday, August 2, 2004, the West Yard crew trailer and restroom trailer will no longer be available to employees working in the West Yard location.

Assignments that are accustomed to retrieving Work Lists, Track Warrants, Train Bulletins and Yardmaster Job Briefing/Initial Instructions at the West Yard must secure these items at the General Yard Office, after reporting for duty and before being transported to the West Yard for the locomotive and train.

Assignments working exclusively in the West Yard will be expected to move their locomotive to a yard location that facilitates taking their meal period at the General Yard Office. Crew members needing to use restroom facilities during their tour of duty are expected to use the toilet facility on their locomotive.

At the commencement of an assignment's tour of duty, transportation will be provided from the West Yard location to the General Yard Office for turning in faxing and telephoning CST assignment paperwork and CMA tie-up. LSOP assignments are expected to tie-up within twenty (20) minutes after arrival at the General Yard Office and all other assignments within ten (10) minutes after arrival at General Yard Office.

If you have any questions, concerns or comments regarding this notice, please contact a manager on duty.

Blane M. Marien Manager Operations - Yard

Remember Please contact your Employee Assistance Program at 1-800-777-0618 for any social or personal problems that you or your family need help with.

